

### **IAPA Webinar series**

### Making a Successful Transition to offer Advisory Services

INTERNATIONAL

Global Support Local Knowledge

James Mason
Managing Director
Mindshop – www.mindshop.com









# 1. Cloud Accounting

How Your Firm Wins With The Cloud & Is Lost Without It

Are you a Firm of the Future?

Without the Cloud

With the Cloud

**Dated Security** 

Using patchwork of emailing & online fileshare



**Better Security** 

with encryption services and data redundancies

Manual Entry

Doing document chasing and manual downloads



Less Busywork

because bank data downloads automatically

**Less Flexiblity** 

Must be at the office



More Flexibility

with access to data and files from any device

**Limited Collaboration** 

Needing specific setups for varying clients



**Easier Collaboration** 

with clients no matter where they are

78%

Small businesses that will be online by 2020.1

1 MIL+

 Small businesses already using Quickbooks Online. By 2020, Intuit predicts that about **78%** of North American small businesses will be cloud-adapted //

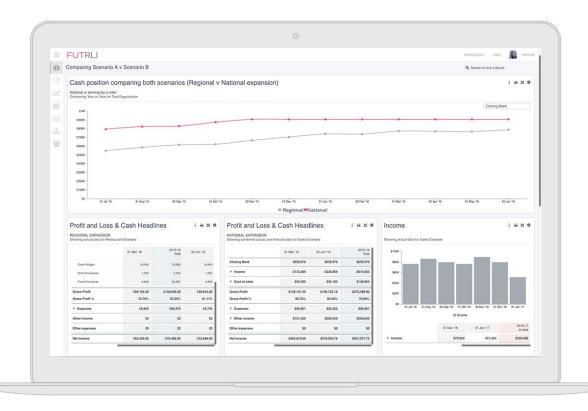








# 2. Big Data: Dashboards



Dashboard & diagnostic products providing advisors and clients greater insights on growth and profit than ever before.





# 3. Offshoring and outsourcing



Freeing up capacity for firms in specific areas of their firms such as:

- Accounting
- Bookkeeping
- Marketing
- Social Media





# 4. Client knowledge is increasing



Quality clients are going to the same:

- Conferences
- Webinars
- Social media sites
- Blog posts

Knowledgeable but confused on where to focus time and need help implementing because they are resource poor.





### These 4 disruptive forces are pushing firms to evolve









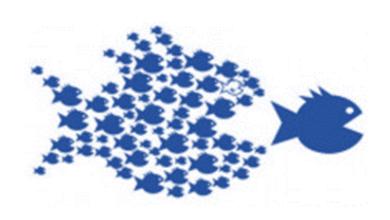




## Need to continually adapt and improve

'In the new world, it is not the big fish which eats the small fish, it's the fast fish which eats the slow fish'

Klaus Schwab, Founder and Executive Chairman of the World Economic Forum.







# But.....the sky is **NOT** falling

- Compliance is complex
- People are complex
- Businesses are complex
- Governments like the complex
- Owners <u>don't trust</u> software providers or the government with their money







## Definition of an accountant is changing





Those in accounting firms globally are evolving and learning to surf the waves of disruption to become these 'modern' partners & managers



## The race to business advisory is on.....again











### Need to address the 4 disruptions in the market







Reducing margins in traditional areas



Replace diminishing revenue. Growth

2. Big Data: Dashboards



More advisory opportunities



Deliver insights as to how to help clients

3. Offshoring and Outsourcing



Increased team capacity



Capacity to learn advisory skills and adapt

4. Knowledge of clients



Clients need help implementing



Accountant first right of refusal on opportunities











### Most provide client 'advisory' free



#### Why?

- 1. Low confidence
- 2. Low capabilities
- 3. No time to learn new capabilities
- 4. No structure
- 5. No tools
- 6. Want to add value





# **HOW:** Compliance to Advisory

#### **Compliance**

Document historical figures and performance of the business



#### **Business Insights**

Shine a light on the levers to pull in a business to achieve growth & profit



Most firms will stop here with advisory

#### **Advisory**

Advisory solutions to support clients implement the right growth & profit strategies



Modern accountants / advisors can pick up many opportunities on this side as they are the 'TRUSTED' advisors





## **Advisory NEW attraction & retention tool**

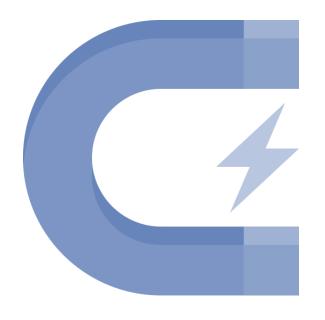
### **Advisory Services**

Vision Strategy Growth

Profit



In a complex world advisory skills help build 'trust' to attract and retain quality business owners & managers as know their business well. You score high.





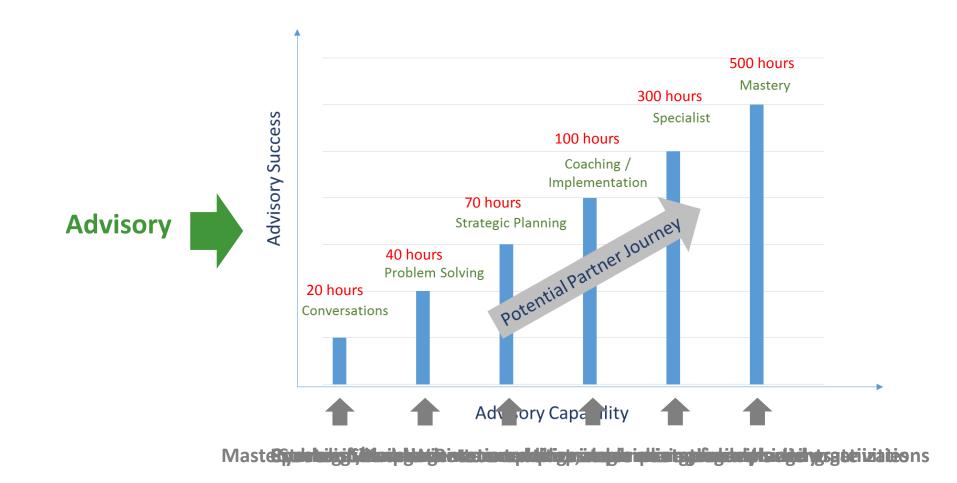
Audit Tax

**Corporate Finance** 





## **HOW: Compliance to Advisory**







## Some good examples



Who we are ~

Business challenges

Contact us

#### Growing your business

Planning how to expand and improve



Strategic corporate finance » Growing your business

#### Onwards and upwards

If you're growing, you know you've got a healthy business

This could be due to having a clear competitive advantage, or being in a growing market. Or perhaps it's because you've developed a great team or good processes, or have a winning business model. Whatever the reasons for your growth, we can help you keep growing – whether that's through new products and markets, joint ventures, or mergers and acquisitions.

And if your business isn't growing as you'd like, we can help find out why, and create a plan to get things back on track.

"Price Bailey was able to provide an integrated approach to our situation, from developing and refining our growth strategy to the successful purchase and establishment of the new businesses in

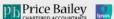
#### Inside the Minds of Business Leaders 2017

28 September 2017 - 17 October 2017















Tuesday 10th October IoD, Pall Mall, London

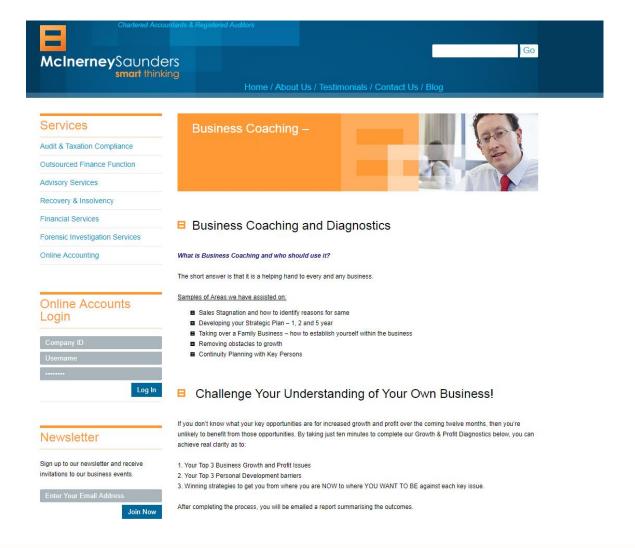
Tuesday 17th October Wellcome Genome Campus, Cambridge







# Some good examples







THERE IS NO ELEVATOR TO YOU HAVE TO TAKE THE





# Who in your team has Advisory DNA?

Self-starter

Open to change

Inquisitive about businesses & people

Good business acumen



Growth mindset

Client base of right size / maturity

Seeking to grow revenue or change revenue mix

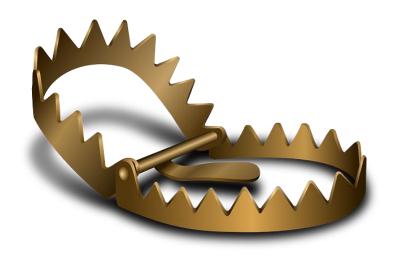




# 8 Traps to avoid

- 1. Moving too quickly
- 2. Unrealistic targets
- 3. Not applying advisory skills on your own firm first
- 4. Disconnecting with the overall firm's strategy
- 5. Not clear on revenue or referrals generated from advisory skills
- 6. Wrong people in early adopter group
- 7. Watch the 'fixed mindset' people
- 8. Not putting aside time to do the training necessary





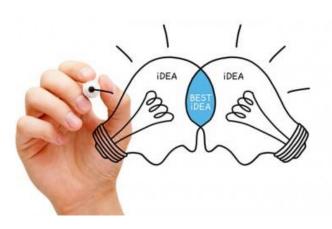






## **Summary: Top tips for success**

- 1. Accounting firms need to adapt and evolve
- 2. Capitalise on latent demand in your client base
- 3. Find a blend of advisory that works for you / firm
- 4. Identify early adopters (just do it!)
- 5. Don't reinvent the wheel
- 6. Capability is your competitive advantage
- 7. Don't rush, focus on benefits internally first and then clients







Advisory skills will be your key to unlocking further success, not just in new services / revenue but across the entire firm.

Best of luck!

# **Questions?**

James Mason
<a href="mason@mindshop.com">jmason@mindshop.com</a>
www.mindshop.com





